

**Commonwealth-wide Scenario:** You have to enter a new record on the CUSU table for an existing customer. Before adding the record, you would like to review the customer's CUSF record. Without zoom functionality, you would lose all of the data you have already entered if you leave CUSU to go to CUSF. However, zoom functionality keeps the data for the table you are working on while you go look at data on another table.

**Step 1.** You are about to add a new record to CUSU for an existing customer. Before entering the record you want to verify some information on CUSF. You now need to go to review CUSF.

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ACTION: A SCREEN: CUSU          M M A R S          03/29/94 18:52:28
CUSTOMER UPDATE TABLE
KEY IS CUSTOMER CODE, CUSTOMER LOCATION, CUSTOMER TYPE, DEPARTMENT

CUSTOMER CODE: 000000001    CUSTOMER LOCATION: 001    CUSTOMER TYPE: I
DEPT: AGO                    KNOWN INVALID CUSTOMER CODE:
MMARS A/R CODE: 0000377605    DEPT CUSTOMER CODE:

IND. LAST NAME: BOWDOIN      FIRST: JAMES          M.I.:
CORP. NAME:                  SHORT NAME:
LEGAL CORP NAME:
DIVISION:
ADDRESS: 1 BOWDOIN SQUARE

CITY: BOSTON                STATE: MA ZIP CODE: 02114 -
TELEPHONE:
A/P CONTACT NAME:           A/P PHONE:

ORG TYPE: O RETURN MAIL IND: N SUMMARY CUST FLAG: N CUST STATUS: A
TAX EXEMPT IND: N           ENGLISH SPOKEN: Y          DATE OF BIRTH:
TEXT IND: Y LICENSE/PERMIT NUM:                        TPAR: N

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**Step 2.** Zoom to the Department Customer Financial History table (CUSF).

- a. type a "Z" in the ACTION field;
- b. type CUSF in the SCREEN field; and

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ACTION: Z SCREEN: CUSF          M M A R S          03/29/94 18:52:38
CUSTOMER UPDATE TABLE
KEY IS CUSTOMER CODE, CUSTOMER LOCATION, CUSTOMER TYPE, DEPARTMENT

CUSTOMER CODE: 000000001    CUSTOMER LOCATION: 001    CUSTOMER TYPE: I
DEPT: AGO                    KNOWN INVALID CUSTOMER CODE:
MMARS A/R CODE: 0000377605    DEPT CUSTOMER CODE:

IND. LAST NAME: BOWDOIN      FIRST: JAMES          M.I.:
CORP. NAME:                  SHORT NAME:
LEGAL CORP NAME:
DIVISION:
ADDRESS: 1 BOWDOIN SQUARE

CITY: BOSTON                STATE: MA ZIP CODE: 02114 -
TELEPHONE:
A/P CONTACT NAME:           A/P PHONE:

ORG TYPE: O RETURN MAIL IND: N SUMMARY CUST FLAG: N CUST STATUS: A
TAX EXEMPT IND: N           ENGLISH SPOKEN: Y          DATE OF BIRTH:
TEXT IND: Y LICENSE/PERMIT NUM:                        TPAR: N

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